

EXHIBIT A

Insert Authorization Form

Date: 1-9-06 From: Nancy McManis
 To: Joyce Cartwright Company: Time Warner Cable - MN
 (ComTec, Inc. Customer Service Representative)
 Fax Number: MN: (952) 826-0762 NJ: (973) 882-3051

Dates to run inserts: Beginning Date: 1-22 Expiration Date: 2-22
 (It is the client's responsibility to send or discontinue using the insert codes in conjunction with the dates given)

A. Insert code: RS1

B. Description of inserts: Residential Services Subscriber
Agreement (Booklets)

C. Special envelope for this run?: no

D. Date ComTec should expect arrival: Now

E. Quantity ComTec should expect (5% overage): 210,000

F. If the above insert is not available at time of cycle, or shortage occurs, ComTec should:

1. ☐ Mail statements without inserts.
2. ☒ Call site for instructions (will cause delay).

Contact Name: Nancy McManis
 Phone #: 952-607-4253

G. If insert puts statements over one ounce:

1. ☐ Run without
2. ☒ Run with

(Postage will be billed back to customer)

H. After insertion, excess inserts should be:

1. ☒ Recycle
2. ☐ Stored for next run
 Month: _____
3. ☐ Return, send to: _____

I. Insert will be inserted in the following

- ☒ Statement: _____
- ☐ Letter: _____

This Insert Authorization gives ComTec the authority to insert the bill insert(s) identified. Applicable specifications and requirements have been observed. ComTec will impose a fee of \$200 per thousand for disposal of inserts.

Signature: Nancy McManis Phone: 952-607-4253

If a problem occurs regarding inserts during the evening or weekend do you want to be contacted?
 (If not there may be a delay in mailing statements)

If yes, number to be reached at: 612-237-4124

If you have any questions please contact your Client Service Representative.



6 Just Road, Fairfield, New Jersey 07004-3408, Phone: (973) 882-3050, Fax: (973) 882-3051
 7642 Washington Ave. S, Eden Prairie, Minnesota 55344-3706, Phone: (952) 826-0777, Fax: (952) 826-0762

EXHIBIT B

PATRICIA CRUMLEY
3530 RUSSELL AVE N
MINNEAPOLIS MN 55412-2240 C016

Thank you for being our customer. We value and appreciate the opportunity to serve you and your home.

are not interrupted. 2000

checking plans. And available for you. speak with a billing representative please call 612-522-2000.

Time Warner Cable
612-522-2000
www.timewarnercable.com

801 Plymouth Ave. N
Minneapolis, MN 55412

14401 Hennepin Blvd
Minneapolis, MN 55412

ASST. MGR. \$

SAT

SAT
Nov 17, 2006
Madella 507-642-1114



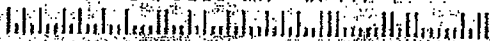
801 Plymouth Ave. North
Minneapolis, MN 55411
612-522-2000

Date 01/23/06
Acct. No. 029202602
Past Due Amt. \$61.62

Use coupon located at the bottom
of the enclosed monthly

#BXNFV23

PATRICIA CRUMLEY
3530 RUSSELL AVE



262 81 653 852

029202602

Adjustments/One-Time-Charges \$5.00

Total Amount Due \$105.83

Date Due

029202602

ACCOUNT DETAILS

12/21 Previous Balance \$273.86
1/02 Payment - Thank You (\$212.04) Credit
12/28 Phone Payment Fee \$5.00

PARTIAL MONTH CHARGES

12/20-12/28 Basic Cable Package (\$1.85) Credit
Standard Cable Package (\$7.13) Credit
Phone Service Pack (\$2.15)
Home Rental Fee
Franchise Access Fee (\$0.13)

The amount due includes your previous balance.

To avoid a late charge of \$5.00 and possible interruption of service, please pay promptly. If payment has been sent, thank you.

Wishing you had a choice for your home telephone service? Now you do with Digital

phone service. Some restrictions apply.

Service Continued - Thanks You \$7.13 Each Month

Digital Remote Rental @ \$0.30 Each

Digital Converter Rental @ \$7.95 Each

Hi-Standard Cable 24 Hr. 12/21/06 (0506)

wait for a dial-up connection and a

Runner's

today

runner can benefit you. Save

Customer

Use Coupon - Coupon valid only for CABLE ON-HOLD CITY OF

ENTER

CABLE

029202602

01/23/06

\$40.21

Upon Receipt

\$105.83



See reverse side for additional information

PAY @ XPRESS

☐ EVERY MONTH ☐ ONE-TIME



Amount Enclosed

Select EVERY MONTH to save time and postage!

ACCOUNT #

EXP. DATE

SIGNATURE

City Tax \$0.19
 State Tax \$7.02

Thank you for being our customer. Your total amount due is \$106.83



UNDERSTANDING YOUR BILL

ACCOUNT DETAILS

Pay the balance by the due date to avoid late charges.

MOVIES ON DEMAND

1. Account balance due by the due date. The date of the bill is shown to the left of the balance due. The date of the bill is shown to the left of the balance due.

removed before your assigned billing period starts. The date of the bill is shown to the left of the balance due.

The date of the bill is shown to the left of the balance due.

1.00 of 1.00
 1.00 of 1.00

CHECK HERE IF YOU ARE INTERESTED IN BEING CONTACTED ABOUT:

- ☐ Movies on Demand Channel 600
- ☐ Digital Phone Service for Your Home
- ☐ High Speed Internet Services
- ☐ Digital Video Recorder (DVR)

Your closest service center is located at:

801 Plymouth Ave N
 Minneapolis, MN 55411

Your closest payment drop box is:

801 Plymouth Ave N, Minneapolis, MN 55411

Customer Service: 612-522-2000

AL